

Our Community Vision

An inclusive community of discovery and learning.

Our Vision for RPL

We are a dynamic hub of literacy, lifelong learning, curiosity, and new ideas, integral to the social and economic vibrancy of Regina. We inspire individuality, connection, and diversity.

Our Mission

RPL is a board governed, integrated cultural organization that exists to provide opportunities for discovery and learning in an inclusive, customer-centred, and safe environment. Specifically, RPL offers:

- free and open access to resources
- community space where people and ideas meet
- programs and services that support reading, curiosity, and discovery
- community opportunities that complement and strengthen the public library offering

Our Values

Inspiration	Inclusion	Service	Leadership	Intellectual Freedom	Accountability and Sustainability
We cultivate and support the joy of reading, lifelong learning, and growth.	We support physical, intellectual, and cultural access for all in a welcoming environment.	We seek to understand, anticipate, and serve the needs of our customers.	We are committed to the future of Regina and strengthening our diverse community.	We support intellectual freedom and endorse the Canadian Library Association Statement of Intellectual Freedom.	We are accountable to the Regina community.

2016-2021 Strategic Imperative

- To achieve excellence in library governance.**
- To maintain a high level of customer-focused library services resulting in public awareness and support for RPL.**
- To vitalize RPL's infrastructure through Central Library development and Branch renewal.**

Our Strategy

	<i>Our success comes from contributing to our community through:</i>				
Community	4.1 Stakeholders – Valued community partner in social and economic development	4.2 Customers – Valued community service provider and resource	4.3 Citizens – A community hub of which our community is proud		
	<i>Ensuring accountability and sustainability by:</i>				
Financial	3.1 Sound fiscal management, accountable use of resources	3.2 Enhance operations through appropriate resource allocation to projects	3.3 Fund physical infrastructure projects through adequate resource allocation (Central Library development and Branch renewal)		
	<i>Excelling at those competencies and processes that drive our strategic imperative:</i>				
Internal Operations	2.1 Advance technologies to support customer-centred service	2.2 Public relations, communications, and service consistent with brand	2.3 Funds development to support capital and operational projects		
	<i>Fostering an environment of organizational learning and personal growth through:</i>				
Learning and Growth	1.1 Effective planning, project, and change management	1.2 A customer-centred culture in all we do	1.3 Stable and effective corporate leadership	1.4 Effective board governance providing clear definition	